



HealthCare Assistance *with Member Support, LLC*

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CASE STUDY

Working mother of triplets gets 3 DUI'S in one year

A 41 year old mother of 11 year old triplets is arrested for the third time in one year. Realizing the impact of her situation, this mother contacted Healthcare Assistance with Member Support (HCAMS). A Clinical Care coordinator at HCAMS then completed an intake assessment with the client and recommended inpatient treatment as the best course of action. The young mother was assessed, pre-certed and insurance was checked for admission to a dual diagnosis treatment center.

While in treatment, the mother was diagnosed with a mental health condition and received family counseling and education.

She was mentally and physically stabilized after completing treatment and cleared for discharge.

HCAMS worked as an Employee Assistance Counselor (EAP) and worked to protect her job under the Americans with Disabilities Act (ADA), while the Director of Legal Education coordinated all treatment documentation.

The Clinical Care Coordinator then followed up with the Attorney's office to provide said documentation; acceptance into treatment letter, confirmation of treatment letter, completion of treatment letter and the after care planning documentation.

During the trial, the attorney was well equipped to defend the young mother, having all the necessary information required, confirming diagnosis and treatment. Originally facing a mandatory incarceration, this client was instead granted house arrest which made it possible for her to remain at home with her family, continue full-time employment and maintain her road to recovery

As of this date, this client is working full-time, her family is health and intact, while most importantly she maintains her sobriety..

Your Single Point Contact for Member Assistance